



General Care & Maintenance

Porcelain is a material that is perfectly suited to everyday life. Should you choose one of our collections, please take into consideration the way you intend to use it: occasionally or on a daily basis. White, colours, and most of our decals are suitable for everyday use. Gold, platinum, and bronze rims, filets, and incrustations should be used occasionally as these are fine precious metals, which are more fragile and delicate.

Handwashing is the best condition for a strong permanence in time, but most porcelain can safely be put in the dishwasher and microwave (this is only true for white items, colours, and some decals). The lowest setting is recommended for dishwasher cleaning. Use the least aggressive products and try to use half of the recommended quantity. Leave enough space between each plate in your dishwasher to avoid shocks and rubbing during the washing stage.

Such fragile patterns like gold, platinum, and bronze rims, filets, and incrustations should not be used on a daily basis as this would weaken and tarnish the pattern much faster. These patterns should not be washed in a domestic dishwasher as they could be prematurely damaged. Avoid contact with ammonia cleaners or any other harsh cleaners that may harm the metal. Use the mildest detergent with a soft, clean, non-abrasive sponge to avoid scratching the glaze and precious metals. These patterns are not microwave safe. In order to remove fat stains or fingerprints, it is recommended to wash the dishes by hand with a normal detergent and soft cloth. Do not hesitate to use rubbing alcohol or white vinegar on cotton-wool and scrub gently. Then, wash as usual by hand and rinse carefully in order to eliminate all traces of water and avoid lime deposits.

Caution: please never try to use any other product but those mentioned above, the simplest products are the least aggressive. White, satin white, coloured rim, coloured filets, and no finish plates are suitable for daily use and are dishwasher and microwave safe. Gold, bronze, or platinum filets: patterns with precious metals suitable for punctual use. Hand wash is recommended.

Do not use in the microwave.

Incrustations, gold, bronze or platinum patterns: fragile patterns with precious metals require careful use. Hand wash only. Do not heat in microwaves. Crackle & Crackle Iced-Up collections: in order to retain the original aspect, it is recommended to wash with bleach.

Physical, temperature shocks, and abrasion can damage porcelain, even the most resistant ones. This is why we advise to handle your porcelain as cautiously as you do a precious object. Should you stack the items, please ensure to put an insert between the plates to avoid the foot of the plate on top scratching the centre of the plate below. In general, avoid leaving acid preparations that can stain, such as marinades, vinaigrettes, tea or coffee, in the plates – rinse them with warm water after use.

However, even if the best care is taken, we cannot guarantee the longevity of the pattern in time (it depends on the hardness of water, type of detergent uses, and washing temperatures).